



## MINUTES

CUYAHOGA COUNTY HEALTH, HUMAN SERVICES & AGING  
COMMITTEE MEETING

WEDNESDAY, MARCH 20, 2019

CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS

C. ELLEN CONNALLY COUNCIL CHAMBERS – 4<sup>TH</sup> FLOOR

1:00 PM

### 1. CALL TO ORDER

**Chairwoman Conwell called the meeting to order at 1:08 p.m.**

### 2. ROLL CALL

**Ms. Conwell asked Assistant Deputy Clerk Johnson to call the roll. Committee members Conwell, Jones, Brown and Miller were in attendance and a quorum was determined. Committee member Stephens was absent from the meeting.**

### 3. PUBLIC COMMENT

**There were no public comments given.**

### 4. APPROVAL OF MINUTES FROM THE MARCH 6, 2019 MEETING

**A motion was made by Ms. Brown, seconded by Mr. Miller and approved by unanimous vote to approve the minutes from the March 6, 2019 meeting.**

### 5. MATTERS REFERRED TO COMMITTEE

- a) R2019-0073: A Resolution authorizing Title IV-D Cooperative Agreements with various providers, in the total amount not-to-exceed \$107,270.84, for child support services for the period 1/1/2019 - 12/31/2019; authorizing the County Executive to execute the agreements and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective:

- i. Cuyahoga County Treasurer's Office in the amount not-to-exceed \$75,372.75.
- ii. Cuyahoga County Court of Common Pleas/Division of Juvenile Court/Cashiers Department in the amount not-to-exceed \$31,898.09.

**Ms. Tiffany Dobbins- Brazelton, Director of the Office of Child Support Services and Mr. Richard Weiler, Business Services Manager with the Office of Child Support Services, addressed the Committee regarding Resolution No. R2019-0073. Discussion Ensued.**

**Committee members asked questions of Ms. Dobbins-Brazelton and Mr. Weiler pertaining to the item which they answered accordingly.**

**On a motion by Ms. Conwell with a second by Ms. Brown, Resolution No. R2019-0073 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.**

- b) R2019-0074: A Resolution authorizing Title IV-D Cooperative Agreements with various providers, in the total amount not-to-exceed \$11,337,752.39, for child support services for the period 1/1/2019 - 12/31/2019; authorizing the County Executive to execute the agreements and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective:
  - i. Cuyahoga County Court of Common Pleas/Division of Domestic Relations in the amount not-to-exceed \$3,503,439.46.
  - ii. Cuyahoga County Court of Common Pleas/Division of Juvenile Court in the amount not-to-exceed \$3,871,694.87.
  - iii. Cuyahoga County Prosecuting Attorney's Office in the amount not-to-exceed \$3,962,618.06.

**Ms. Dobbins- Brazelton and Mr. Weiler addressed the Committee regarding Resolution No. R2019-0074. Discussion Ensued.**

**Committee members asked questions of Ms. Dobbins-Brazelton and Mr. Weiler pertaining to the item which they answered accordingly.**

**On a motion by Ms. Conwell with a second by Mr. Miller Resolution No. R2019-0074 was considered and approved by unanimous vote to be referred to the full Council**

**agenda with a recommendation for passage under second reading suspension of the rules.**

- c) R2019-0075: A Resolution authorizing a revenue generating agreement with Cuyahoga County Board of Developmental Disabilities in the amount not-to-exceed \$823,375.00 for reimbursement of staffing services for the DD Medicaid Waiver Program for the period of 1/1/2019 – 12/31/2020; authorizing the County Executive to execute the agreement and all other documents consistent with this Resolution, and declaring the necessity that this Resolution become immediately effective.

**Mr. Robert Math, Manager for Job and Family Services, addressed the Committee regarding Resolution No. R2019-0075. Discussion ensued.**

**Committee members asked questions of Mr. Math pertaining to the item which he answered accordingly.**

**On a motion by Mr. Miller with a second by Ms. Brown, Resolution No. R2019-0075 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.**

#### **6. MISCELLANEOUS BUSINESS**

**Mr. Kevin Gowan, Director of Job and Family Services, provided the Committee with an update regarding the Job and Family Services call center modernization, call center history, overview of the eligibility center, strategic plan alignment, call center concerns, case banking, customer service queue changes and the impact the modernization has had on wait time, the number of calls answered, service delivery and management. Discussion ensued.**

**Committee members asked questions of Mr. Gowan pertaining to the item, which he answered accordingly.**

#### **7. ADJOURNMENT**

**With no further business to discuss, Chairwoman Conwell adjourned the meeting at 2:15 p.m., without objection.**